

Service Coordinator Program

Welcome to your new home. The following are examples of services the Service Coordinator can assist you with.

Financial Assistance

- Reading and understanding bills
- Calling companies regarding billing errors
- Enrolling in benefit programs (i.e., heating bill discount programs)
- Working with banks to provide checkbook balancing assistance
- Providing assistance with entitlement programs.

Medical Assistance

- Assistance with prescription drug benefit plans
- Arrange for home health aide services
- Coordinate wellness clinics
- Read and understand Medicare/Medicaid issues
- Arrange physician appointments and transportation
- Arrange for services with hospital discharge planner
- Arrange for home medical equipment
- Assist in setting up emergency medical information forms

Homemaker Assistance

- Assist in finding and arranging homemaker services
- Arrange for grocery shopping services
- Arrange for meals-on-wheels
- Arrange for transportation for shopping and other needs

Legal Issues

- Assist in completing forms or obtaining necessary information regarding living wills or advance directives
- Assist in reviewing your social security earnings statements
- Assist in reviewing death or survivor's benefits or making funeral arrangements

Educational and Emotional Support

- Provide presentations on topics such as living wills, telemarketing fraud, etc.
- Coordinate recreational and nutritional programs
- Partner with libraries to have resources delivered on-site
- Set up senior companion "buddy" programs
- Connect you with grief and loss counselors
- Provide mediation assistance

Above are the most common services provided. If you have needs/problems not listed above, please contact the service coordinator for assistance.